

Quality Policy

Purpose

The Directors and Management Board of Henry Riley Consultants Limited are committed to providing a service which constantly meets clients' requirements and achieves the highest possible level of client satisfaction. This policy is applicable to all elements of the business and is to be adhered to by all of our people, including any contractors or consultants that provide us with their services.

Policy

It is the policy of the Business to:

- Maintain and implement an effective Management System that complies with the requirements of ISO 9001:2015.
- Continually improve the effectiveness of the Management System.
- Establish and monitor measurable objectives.
- Comply with applicable statutory and regulatory requirements.
- Operate in accordance with best practice.
- Ensure that staff are competent to carry out assigned work.

Our people must:

- Understand the importance of their tasks in meeting our objectives and clients' requirements.
- Contribute to the development and improvement of work processes and the Management System.

This Policy, together with our Management System, will be periodically reviewed to ensure their continued suitability.

Name: David Needham

Position: Chief Executive Officer of Henry Riley Consultants Limited

Date: 1st May 2023

Signature: 